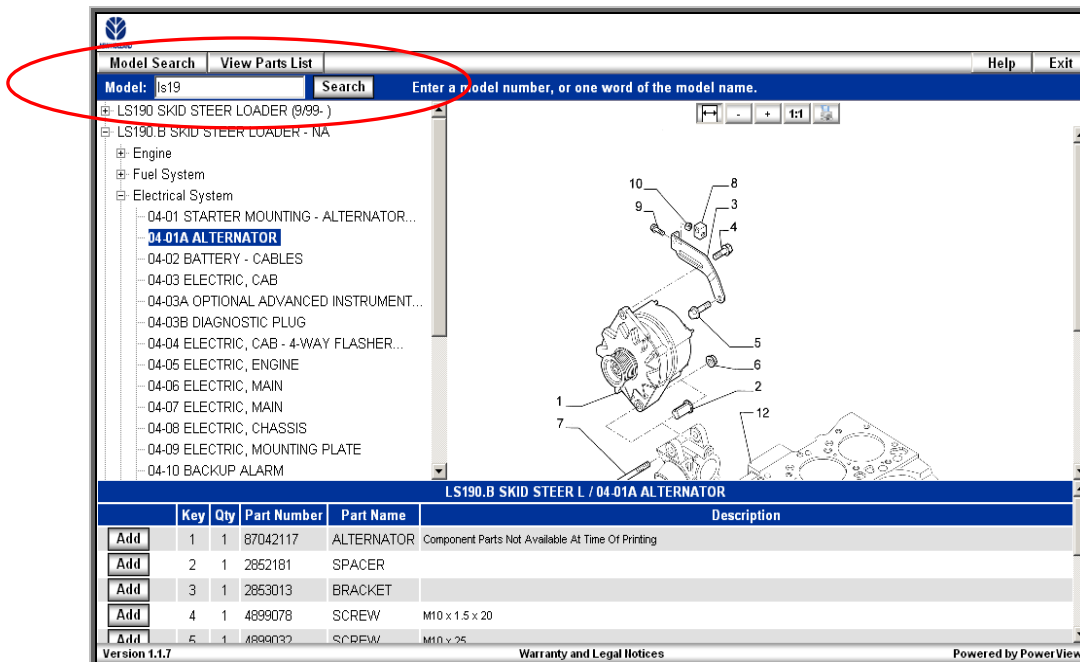


Customer Parts Catalog (CPC) Using CPC Quick Reference

Once the Customer Parts Catalog is open, you may be wondering what to do next. Here are a few quick steps to help you through the process of adding parts to a part list and sending that part list to your local dealership.

- 1) Enter the model number or partial model name you are researching and press Enter or click Search. Click on the appropriate model to display the sections. Click on the appropriate section to display the figure titles and then click on the appropriate figure. Once the figure is displayed, review the image and the parts in the bottom of the window to locate those that you wish to add to your parts list.



- 2) On the image, use these buttons to help you see the image detail. These buttons are (from left to right): Fit to Window, Zoom Out, Zoom In, Full Size(1:1), View Printable Figure/Parts List.



Fit to Window – returns the image to its default size.

Zoom Out – makes the image smaller.

Zoom In – makes the image larger.

1:1 or Full Size – adjusts the image to its largest format

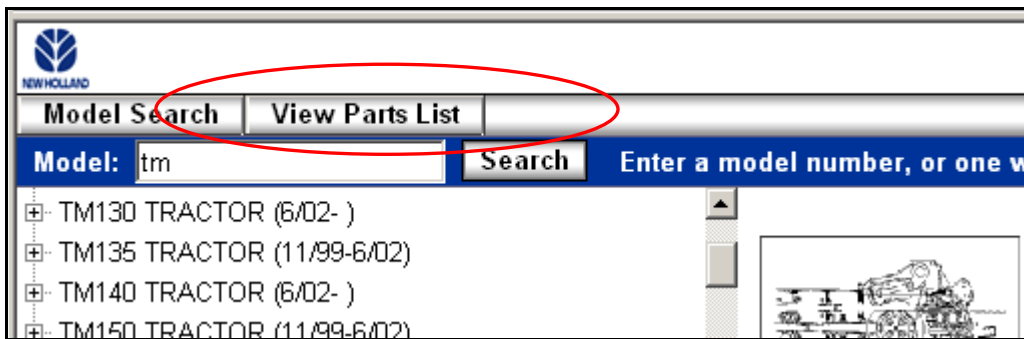
View Printable Figure/Parts List – this opens a separate window where the full size image is at the top and the parts for that image are at the bottom. From this separate window you can Print the Image only, Print the Part list only or Print Both. Click Return to Catalog when completed.

Customer Parts Catalog (CPC) Using CPC Quick Reference

- 3) At the bottom of the image you will see the parts for that image. You can click **Add** for the parts you wish to add to your Parts List. A green checkmark signifies that part was added to your parts list. You can change the quantity in a later step.

	Key	Qty	Part Number	Part I
Add <input checked="" type="checkbox"/>	2	1	2852181	SPACE
Add <input checked="" type="checkbox"/>	3	1	2853013	BRACK
Add <input checked="" type="checkbox"/>	4	1	4899078	SCREW
Add <input type="checkbox"/>	5	1	4899032	SCREW

- 4) Continue researching parts by clicking a different figure title in the list, a different section or by changing the model you are researching.
- 5) When you are ready to send this list of parts to your local dealership, click on the **View Parts List** button at the top.



- 6) On the View Parts List screen, you can delete parts by clicking on the X on the left or you can change the quantity of a part by clicking on the quantity box on the right.

The screenshot shows the 'View Parts List' screen. At the top, there are tabs for 'Model Search' and 'View Parts List'. Below the tabs, there is a navigation bar with buttons: '< Back', 'Delete All', 'Print', and 'Continue >'. Below the navigation bar, there is a table with the following columns: 'Part Number', 'Part Name', 'Description', and 'Qty'. The table contains four rows of parts. The 'X' delete buttons in the first column and the quantity boxes in the last column are circled in red.

Part Number	Part Name	Description	Qty
X 20705250	BEARING ASSY	35x72x17 Model: TN75A STANDARD TRACTOR -- 1.33.1/01(02) (VAR.172-307)	1
X 5168314	GASKET	Model: TN75A STANDARD TRACTOR -- 1.33.1/01(02) (VAR.172-307)	5
X 5190880	SHAFT, CONTROL	Model: TN75A STANDARD TRACTOR -- 1.33.1/01(02) (VAR.172-307)	1
X 82037607	SCREW	M14X1,5X35 Model: TM190 TRACTOR (6/02- -- 1.87.4(01) (VAR.497)	8

- 7) You can print this list as it looks on the screen or you can continue on to enter your customer information and also submit this quote to your local dealership. Click **Continue** when your list is complete.

Customer Parts Catalog (CPC) Using CPC Quick Reference

- 8) Enter your customer information. **Be sure to add your model(s) and serial number(s) for this list of parts in the Other Notes section at the bottom.**

The screenshot shows a software window titled "NEW HOLLAND" with a menu bar containing "Model Search", "View Parts List", "Help", and "Exit". Below the menu bar is a breadcrumb trail: "> Model Search > View Parts List > Billing Information". A toolbar contains buttons for "< Back", "Restore Defaults", "Clear All", and "Continue >".

The main content area contains the instruction: "Please enter your information below. Required fields must be completed before continuing." Below this are two columns of form fields:

- Billing Address:**
 - Account Number: []
 - * Name: Lynda Farmer
 - † Company: Fancy Farms
 - * Address: 100 Route 1
 - []
 - * City: Anytown
 - * State/Province: PA
 - * Zip/Postal Code: 17557
 - Country: USA
 - * Primary Phone: 717-555-1212
 - Secondary Phone: []
 - Fax: []
 - Email Address: myemail@domain.com
- Shipping Address:**
 - Shipping is the same as Billing

At the bottom of the form area, there is a section for "Other Notes" with the instruction "Please enter model number(s) and serial number(s) below." and two lines of text: "Model LS190 S/N 1438598 for part #1" and "Model LS190 S/N 1783921 for parts 2 & 3".

The footer of the window contains "Version 1.1.7", "Warranty and Legal Notices", and "Powered by Power View".

- 9) If you want to save your customer information in a cookie on your computer for the next time you access this program, click the **Save As Default** button at the bottom of the screen before continuing. Your Other Notes entries will not be saved.

- 10) Click Continue when you are ready to proceed.

Customer Parts Catalog (CPC) Using CPC Quick Reference

- 11) On this final screen you will see your local dealerships' information in the top left corner. Also, you will have the option to click Submit Quote Request in the top right if your dealership allows quotes to be submitted via email. Clicking the Submit Quote Request will send an email to your dealership for processing.

The screenshot shows the 'Review Parts Order' screen. At the top, there are navigation tabs: 'Model Search', 'View Parts List', 'Billing Information', and 'Review Parts Order'. A blue header bar contains buttons: '< Back', 'Print', 'Submit Quote Request' (circled in red), and 'Begin New Request'. Below this, the 'Dealership Name' section provides contact details for 'Fancy Farms'. The 'Billing Address' and 'Shipping Address' sections also list 'Fancy Farms' details. A summary table shows the order date as '19 Sep 2006' and lists model numbers. The main part of the screen is a table with columns for Part Number, Part Name, Description, and Qty.

Part Number	Part Name	Description	Qty
280734	WASHER, LOCK	Int Tooth, #8, Model: LS190 SKID STEER LOADER -- 06.03.01(01) HORN & TURN	3
87653	NUT	#8-32, Model: LS190 SKID STEER LOADER -- 06.03.01(01) HORN & TURN	3
5183155	GEAR	Model: TN75 STANDARD TRACTOR -- 1.33.1/2(02) (VAR.172-307)	1
5135735	GASKET	-017, CI 9, .676" ID x .070" Thk, Model: TN75 STANDARD TRACTOR -- 1.33.1/2(02) (VAR.172-307)	2

12) If you do not see the Submit Quote Request button, then print this list and bring it to your local dealer for ordering.

13) Clicking Begin New Request will empty the current part list.

If you have any questions, please contact your local dealership.